



Separate Paper And Recycling Collections

Progress with the Scheme

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The drivers for change

- Cardboard can no longer be collected with food and garden waste for composting because of changes to the standards composted is measured against (PAS 100)
- Cardboard can often be coated in plastic or is heavily inked, which means that it does not compost well enough.

S.P.A.R.C

- In March 2013 the Council agreed:
- The purchase of a new blue lidded 240 litre bin for mixed recyclables;
 - Cardboard
 - Glass
 - Plastics
 - Cans and tins
 - And a separate collection of paper
 - Cartons (Tetrapaks)
 - Foil

S.P.A.R.C

- Purchase of 6 new split bodied vehicles
- Optional inner paper boxes, to save on the space required for containers



- All residents receiving a bin were offered an inner paper box in August

S.P.A.R.C - The benefits

- Only paper needs to be kept separate (kerbside box or inner paper box) to retain its sale value.
- No more sorting/separating of other materials.
- New: Cartons and foil can be collected via the blue lidded bin
- Less manual handling by crews, so rounds reduced from 8 to 6.
- Overall annual revenue benefit of £115,000
- A greater capacity for recyclables with fewer containers.
- Will enable more waste to be recycled/less waste to landfill.
- Recycling cardboard is better environmentally than composting.

Timetable



- Opt in leaflet for inner paper box delivered August
- Bin & inner paper box deliveries started 30/9 and continuing
- Service leaflets and new calendars were delivered in October
- The new service will start on the 11th November

Logistical Issues

- Complete redesign of all collection rounds to allow for “zonal” working.
- 80% day change
- New bespoke vehicles procured, commissioned on time
- Partnership consortium tender for new material mix
- Explaining reasons for change to residents

Communications

- 9 Road shows: Stands at Hertford and Bishops Stortford Carnivals and Ware Festival, Park Active events, Housing Association open days and Farmers Markets



Communications

- Bin stickers,
- Service leaflet,
- New calendar,
- Updated A-Z,
- Link features,
- What goes where wheels,
- Web/press releases.
- Town/Parish/housing association news letters
- Bank holiday hangers
- Talks/presentations
- We have hired two recycling advisors to assist residents with the transition.

Feedback so far....

- People are very keen on having the bin for recyclables.
- Welcome carton and foil recycling
- Pleased to move away from multiple kerbside boxes & generally happy to reuse their boxes
- Love the inner paper box (27,000 requested so far)
- Interested in how materials are separated

Feed back so far (2)

- Small number of residents have said they do not want the recycling bin
- Some residents have chosen to share a bin as they do not generate a lot of recycling
- Performance on delivering bins so far has been good with a very low error rate
- Some communication issues regarding scheme start date.

Additional information

- We will be monitoring brown bins for cardboard once the new service has started and providing advice for first 3 months.
- Residents will be offered a visit from a Recycling Advisor to explain changes.
- For the first three months advisory notices will be applied to bins.
- Enforcement letters will not be sent during the first three months, giving people time to adjust to the changes

Additional Information (2)

- Residents who, for operational reasons, cannot accommodate bins will be able to recycle via their kerbside boxes.
- Communal residents will not see a change in November but we will be looking to increase what they can recycle in 2014
- Residents who decline a blue lidded bin, when their property could accommodate bins will only be able to recycle paper via their kerbside box.

Some FAQ's

- **What shall we do with kerbside boxes –**
These can be reused around the home/garden for storage. Reusing is better environmentally than recycling. Broken boxes can be recycled at Household Waste sites. Residents on our exemption list (those who have difficulty placing bins and boxes out due to health etc.) will be offered assistance with recycling redundant boxes, if they do not want them.

- **Can broken glass be included now?**

Yes, our crews will no longer have to handle the materials so broken glass can now be collected safely.

- **Can we have smaller bins?**

All the bins are 240 litres. Residents meeting certain criteria may apply for larger bins but there are no smaller bins currently available

- **What happens to the materials?**

They will be sent to a Materials Reclamation Facility (MRF) where they will be separated.

More FAQ's

- **How much of the comingled material will go to waste?**

Consortium Contract requires bidders to specify equipment used & provide a Method Statement to ensure maximum is recycled.

- **Can we share a bin?**

Yes of course. Just decide which one of you will decline the bin and we will deliver only to the other

- **Do I have to have the inner box for my paper?**

No you can carry on using your kerbside boxes for paper if you prefer.

Thank you, any questions?

